

Limited Warranty

The products manufactured by DAITTO (the “Warrantor”) are warranted to be free from defects in workmanship and materials under normal use and service. The warranty is in effect from the date of purchase by the user (the “Purchaser”). This limited warranty covers substantial defects in material or workmanship and performance.

If any DAITTO product(s) fail to follow this Limited Warranty and any and all power loss is determined by the Warrantor’s technical support team then the Warrantor will either repair or replace the defective product(s) with a new or refurbished product(s). All replacements will be compatible with the original product(s) with an equal or even greater power rating (in some cases). If for any reason DAITTO is unable to repair or replace the defective product(s) then a refund can occur.

Part 1 Batteries and Power Stations

1. Prorated Warranty

Prorated warranted products manufactured by DAITTO (the “Warrantor”) are warranted to be free from defects in workmanship and materials under normal use and service. The warranty is in effect from the date of purchase by the user (the “Purchaser”). This limited warranty covers substantial defects in material or workmanship and performance and follows the guidelines of the Limited Warranty with the addition of the following table detailing exchange costs for warranty replacements for prorated warranty items.

***Please Note:** Failure to properly install or operate the battery will void the warranty.

Time	Charge for Replacement
0-24 Months	No Charge
After 24 Months	$\text{Original Purchase Price} \times \left(1 - \frac{\text{Remaining Warranty Period (in Months)}}{\text{Total Warranty Period (in Months)}}\right),$

2. Material and Workmanship Warranty period for the following products after August 1st, 2020

<u>Portable Power Station</u> DA600, DA1200, and DA2400: DA600/481WH(Normal model) DA600/481WH(wireless charging) DA1200/1152WH(Normal model) DA1200/1152WH(wireless charging+Combination 2-in 1) DA2400/2160WH(Normal model) DA2400/2160WH(wireless charging)	5-year material and workmanship warranty
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3. Exclusions and Limitations for Batteries

The warranty does not cover failures and damages that result from normal wear and tear, improper installation, operation, and storage, insufficient ventilation, inadequate maintenance, incorrect handling and transportation, unauthorized repair, modifications, conversions and additions, intentional or accidental misuse, abuse, and neglect, contamination with hazardous substances, radiation, and water (unless stated otherwise by the Warrantor to be waterproof), unusual electrical stress including power surges, uncontrolled voltages and currents, excessive or deficient energy supply, system harmonics, and lighting, exposure to extreme hot or cold temperatures, and force majeure including fires, floods, earthquakes, hurricanes, severe weather, wars, and acts of terrorism.

Part 2 Solar Panels and Solar Kits

1. Material and Workmanship Warranty period for the following Solar Panels after Aug 1st, 2020:

*Excluding charge controller and wire defects.

Product Name	Material and Workmanship Warranty
400W Portable Solar Panel ,400W Portable Solar Panel Outdoor RV Portable Folding Solar Panel Blanket with MPPT Controller 300W Portable Solar Panel 300W Portable Solar Panel Outdoor RV Portable Folding Solar Panel Blanket with MPPT Controller 240W Portable Solar Panel 240W Portable Solar Panel Outdoor RV Portable Folding Solar Panel Blanket with MPPT Controller 200W Portable Solar Panel 200W Portable Solar Panel Outdoor RV Portable Folding Solar Panel Blanket with MPPT Controller new style 200W Portable Solar Panel 200W Portable Solar Panel Outdoor RV Portable Folding Solar Panel Blanket with MPPT Controller 100W Portable Solar Panel 100W Portable Solar Panel Outdoor RV Portable Folding Solar Panel Blanket with MPPT Controller	3-year material and workmanship warranty
20W Folding Solar Panel 10W Folding Solar Panel 40W Folding Solar Panel	2-year material and workmanship warranty

210W Semi-Flexible Solar Panel 210W flexible solar panel HPBC solar cell balcony outdoor RV roof solar 130W Semi-Flexible Solar Panel 130W flexible solar panel HPBC solar cell balcony outdoor RV roof solar	10-year material and workmanship warranty
120W HPBC Foldable Camping Solar Panel Kit for Outdoor Emergency Power	5-year material and workmanship warranty
20W Solar Backpack	1-year material and workmanship warranty

General Conditions for Warranty Claims

For Workmanship and Material Warranty: If the Purchaser experiences any defects in materials and workmanship under normal application, such as defects and/or failures due to manufacturing or due to materials, it is their responsibility to contact the Warrantor's technical support team. The technicians will offer steps and procedures to test the product(s), repair the product(s) or require the Purchaser to ship the product(s) to the technical support team if needed. Based on the outcome, the warranty service will then be in effect.

This warranty extends only to the original Purchaser. If gifted or resold the customer must go through the original Purchaser in order to claim warranty. Original order information is needed to claim warranty. If original order was shipped within the EU, the Purchaser will be responsible for additional shipping costs out of the EU. The Customer's sole and exclusive remedy and the entire liability of the Warrantor, its suppliers and affiliates for breach of the warranty is, either to replace the product(s) or component parts of the product(s) and in some cases refund the product(s) cost. This warranty does not cover labor. Products that have been serviced or replaced under their warranty period do not receive extended warranties. Instead, the serviced/replaced product(s) will abide to the original warranty period issued when first purchased. No employee, agent, dealer or any other person is authorized to give any warranties on behalf of the Warrantor, not expressly set forth in this limited warranty.

Exclusions and Limitations

Without the involvement of the Warrantor in the system design and the express written authorization from the Warrantor, the products are not intended for use as the primary or backup power source for life support systems or other medical equipment, or any use where products failure could lead to injury to or loss of life or catastrophic property damage. Use in this manner is at Purchaser's own risk. To the extent permitted by law, Warrantor

disclaims any and all liability arising out of any such use. Further, Warrantor reserves the right to refuse to service any products used for these purposes and disclaims any and all liability arising out of Warrantor's refusal to service.

The warranty does not cover failures and damages that result from normal wear and tear, improper installation, operation, and storage, insufficient ventilation, inadequate maintenance, incorrect handling and transportation, unauthorized repair, modifications, conversions and additions, intentional or accidental misuse, abuse, and neglect, contamination with hazardous substances, radiation, and water (unless stated otherwise by the Warrantor to be waterproof), unusual electrical stress including power surges, uncontrolled voltages and currents, excessive or deficient energy supply, system harmonics, and lighting, exposure to extreme hot or cold temperatures, and force majeure including fires, floods, earthquakes, hurricanes, severe weather, wars, and acts of terrorism. If the Warrantor determines that the problem with the product(s) is not due to a manufacturing defect in the Warrantor's workmanship or materials, or otherwise does not qualify for warranty repair, then the Purchaser will be responsible for all costs incurred by the Warrantor necessary to repair, replace and transport the product(s). The Warrantor will not be responsible for expenses related to installation/removal, electrical system tests, loss of time or other expenses considered incidental damages.

The warranty shall be asserted with the Warrantor in writing enclosing a copy of the invoice and a description of the defect/loss of performance within the warranty period. The Warrantor shall accept no returns of product(s) without the previous written request for this. The Warrantor will provide the Purchaser with an RMA number (Return Material Authorization) and the location to which the Purchaser must return the defective product(s) in an efficient time manner. Any product(s) returned for valid warranty service shall be shipped at the expense and risk of the Warrantor. The Purchaser must return the product(s) (or, if authorized by the Warrantor, the defective component parts), within **fifteen (15) days after issuance of the RMA number**. The Warrantor will be under no obligation to accept any returned product(s) that does not have a valid RMA number. All parts that the Warrantor replaces shall become the Warrantor's property on the date the Warrantor ships the repaired product(s) or part back to the Purchaser. The Warrantor will use all reasonable efforts within thirty (30) days of receipt of the defective product(s) to repair or replace such product(s). If a warranty claim is invalid for any reason, the Purchaser will be charged at the Warrantor's then-current rates for services performed and will be charged for all necessary repairs and expenses incurred by the Warrantor. If the Warrantor determines that a warranty claim is valid, it will ship the repaired or replaced product(s) to the Purchaser at the Warrantor's cost.

DAITTO MAKES NO OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY OR CONDITION ARISING OUT OF A COURSE OF DEALING, CUSTOMER OR USAGE OF TRADE.

LIMITATION OF LIABILITY

UNDER NO CIRCUMSTANCES WILL DAITTO OR ITS AFFILIATES OR SUPPLIERS BE LIABLE OR RESPONSIBLE FOR ANY LOSS OF USE, INTERRUPTION OF BUSINESS, LOST PROFITS, LOST DATA, OR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, EVEN IF DAITTO OR ITS AFFILIATE OR SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations may not apply to you. Neither DAITTO nor its affiliates or suppliers will be held liable or responsible for any damage or loss to any items or products connected to, powered by or otherwise attached to the Product. The total cumulative liability to the Purchaser, from all causes of action and all theories of liability, will be limited to and will not exceed the purchase price of the Product paid by the Purchaser. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state.

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